HOMEPORT
HAMPTON ROADS
HUNT MILITARY COMMUNITIES

TIDEWATER TERRACE RESIDENT NEWSLETTER

November 1st, 2026



A Successful Start for HomePort Hampton Roads

October marked an exciting milestone for HomePort Hampton Roads as we officially celebrated the opening of the next stage for HomePort Hampton Roads and the beginning of our partnership serving Sailors at Naval Air Station Oceana and Joint Expeditionary Base Little Creek-Fort Story.

To commemorate the occasion, we hosted celebration events at both properties where base leadership, residents, and HomePort Hampton Roads team members came together to mark this historic transition. Residents and command representatives were given the opportunity to meet the team that will be supporting these communities moving forward.

We are incredibly grateful for the warm welcome we have received and are excited to begin making a positive impact in our communities. Our commitment is to provide quality housing, responsive service, and meaningful support to the Sailors who call these communities home. We look forward to building strong relationships with residents and Navy leadership as we continue to enhance the living experience throughout Tidewater Terrace.

Meet Your Tidewater Terrace Leasing Manager

Hi, I'm Anna! I'm excited to introduce myself as your new Leasing Manager. Before stepping into this role, I worked as a Leasing and Placement Assistant for HomePort Hampton Roads, helping residents navigate leasing and day-to-day housing needs. Through that experience, I developed a passion for building strong relationships, providing exceptional customer service, and creating a positive community experience for residents.

A Little About Me

On my days off, you can find me at your local cat cafe. I also love arts and crafts, spending time with my friends and family, and if I'm being honest, making a few too many trips to TJ Maxx! My husband is currently attending Officer Candidate School (OCS) and is scheduled to graduate in January 2027, so we're excitedly preparing for our next adventure as we begin our journey as a Navy family.

I believe the best communities are built on communication, respect, and genuine connections. Whether you have questions, need assistance, or just want to introduce yourself, I hope you'll feel comfortable reaching out. I'm looking forward to getting to know each of you and serving our community.

We're Here 24/7

HomePort Hampton Roads is committed to providing responsive maintenance support whenever you need it. For ALL maintenance requests, including emergency maintenance concerns and lockouts, please contact our 24/7 Service Desk. Our Service Desk team can quickly dispatch the appropriate personnel and ensure your request is documented and tracked.

24/7 Service Desk Numbers:

- (757)233-3302
- (757)228-5232
- (757)534-7710

Locked Out?

If you find yourself locked out of your room, please contact the 24/7 Service Desk using one of the numbers above.

Please do not contact the Unaccompanied Housing Office or the Command Duty Officer (CDO) for lockout assistance. Calling the Service Desk is the fastest way to receive help and ensures your request is routed efficiently and accurately.

Stay Connected Through RentCafe

You can access our services anytime through the RentCafe Resident Portal and Mobile App.

Through RentCafe, you can:

- Submit routine maintenance requests
- Track service ticket progress
- View account information
- Pay any applicable charges
- Receive community announcements and building notifications
- Update communication preferences for text and email alerts

If you have not already downloaded the RentCafe app, we encourage you to do so. It remains the fastest and most convenient way to stay connected with your community management team.

Looking Ahead

As we move into the holiday season, we want to thank each of you for being part of the HomePort Hampton Roads community. We know that for many Sailors, this may be your first holiday season away from family and longtime friends. Whether you're traveling home, spending time with shipmates, or remaining here in Hampton Roads, we hope our community can serve as a home away from home.

The holidays are a time to connect, reflect, and create new traditions. Throughout the season, we look forward to providing opportunities for residents to come together, build friendships, and make lasting memories. For those who are unable to travel, please know that you are not alone. We are committed to fostering a welcoming and supportive environment where everyone feels valued and connected.

From all of us at HomePort Hampton Roads, we wish you a safe, happy, and memorable holiday season. Thank you for allowing us to be part of your journey, and we look forward to serving you in the months ahead.

Your HomePort Hampton Roads Team
Where duty ends and home begins.

Follow us on Facebook at Tidewater Terrace at HomePort Hampton Roads!

Looking Ahead

At HomePort Hampton Roads, we recognize that housing is more than a room. It is where Sailors decompress after long watches, prepare for the next day's mission, stay connected with family and friends, and build lifelong relationships with fellow Service Members.

As we begin this new partnership at Tidewater Terrace, we look forward to working closely with residents, Navy leadership, and the Military Housing Offices to continually improve the customer experience and deliver communities our Sailors can be proud of.

Thank you for welcoming HomePort Hampton Roads to Tidewater Terrace. We are honored to serve the Sailors living aboard NAS Oceana and JEB Little Creek and look forward to building strong communities together.

Your HomePort Hampton Roads Team
Where duty ends, and home begins.

Service Desk Office Contact Information

Service Desk #1: (757) 233-3302

Service Desk #2: (757) 228-5232

Service Desk #3: (757) 534-7710

Monday - Friday 07:30-16:00
Saturday 08:00-12:00

TidewaterTerrace.HomePortHR.com/

UPCOMING EVENTS

HomePort Hampton Roads

Nov 1 - Football Watch Party, 7:45 PM, NASO Bldg 446
Nov 2 - Monday Night Football & Wings, 8:00 PM, JEBLC 3606A
Nov 3 - Resident Appreciation Breakfast, 6:00 AM - 8:00 AM, NASO Bldg 446
Nov 5 - Darts Tournament, 6:00 PM, JEBLC 3606A
Nov 7 - Barista Coffee Bar and Breakfast, 8:00 AM, JEBLC 3606A
Nov 12 - Bingo, 6:30 PM, NASO Bldg 446
Nov 13 - Madden Tournament, 6:00 PM, JEBLC 3606A
Nov 17 - Game Night & Social Hour, 6:30 PM, NASO Bldg 446
Nov 19 - Outdoor Movie Night, 6:30 PM, NASO Bldg 446
Nov 19 - Free Bowling Night, 6:00 PM, Gator Bowling Center
Nov 22 - Sunday Brunch, 10:00 AM, JEBLC 3606A
Nov 24 - Crafts & Cider, 6:30 PM, NASO Bldg 446
Nov 24 - Billiards, 6:00 PM, JEBLC 3606A

Local

Nov 6-8 - VA Beach Jeep Fest, Virginia Beach Oceanfront
Nov 20 - BayPort Credit Union Holiday Trail of Lights, Virginia Aquarium & Marine Science Center
Mid-November - Holiday Lights Bike Night, Virginia Beach Oceanfront
Nov 21 - Fear No Ice, 31st Street Park, Virginia Beach Oceanfront
Late November - Grand Illumination Celebration, Downtown Norfolk

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Manager
Caprise Strand
Caprise.Strand@HuntCompanies.com
(757) 666-9038

HOMEPORT
HAMPTON ROADS
HUNT MILITARY COMMUNITIES



TIDEWATER TERRACE COMMUNITY TRASH SCHEDULE

LOCATION	ADDRESS	FREQUENCY
BLDG 3603	1340 E Street	Monday & Thursday
Bldg 3606	1325 E Street	Monday & Thursday
Bldg 3606A	1335A E Street	Monday & Thursday
Bldg 3606B	1300 Grasp Street	Monday & Thursday
Bldg 3609	1345 E Street	Monday & Thursday
Bldg 441	1795 3rd Street	Monday & Thursday
Bldg 443	1783 3rd Street	Monday & Thursday
Bldg 445	1779 3rd Street	Monday & Thursday
Bldg 446	1787 3rd Street	Monday & Thursday
Bldg 536	880 E Avenue	Monday & Thursday



2026

NOVEMBER

Tidwater Terrace

SUN	MON	TUE	WED	THU	FRI	SAT
01 Daylight Saving Time Ends NFL, Wings, & Pizza at NASO Bldg 446	02 Monday Night Football & Wings at JEBLC 3606A	03 Resident Appreciation Breakfast at NASO Bldg 446	04	05 Darts Tournament at JEBLC 3606A	06	07 Coffee Bar & Breakfast at JEBLC 3606A
08	09	10 Marine Corps Bir thday	11 Veterans Day OFFICE CLOSED	12 Bingo Night, Pizza & Wings at NASO Bldg 446	13 Madden Tournament at JEBLC 3606A	14
15	16	17 Board Games & Social Hour at NASO Bldg 446	18	19 Bowling at Gator Bowling Center Movie Night at NASO Bldg 446	20	21
22 Sunday Brunch at JEBLC 3606A	23	24 Billiards Tournament at JEBLC 3606A Crafts & Cider at NASO Bldg 446	25	26 Thanksgiving OFFICE CLOSED	27	28
29	30					